



**TITAN WHEEL NORTH AMERICA QUALITY ADJUSTMENT POLICY
FOR MINING AND EARTH MOVING RIMS, WHEELS AND COMPONENTS**

Titan Wheel has no control over the end use or application of its products as purchased or as may be modified, for use on equipment. Such use is subject to adequate field-testing and approval by the equipment manufacturer.

However, if the part or parts purchased from Titan Wheel becomes unserviceable Titan Wheel has a quality adjustment policy. The quality adjustment policy is limited to rework, replacement or credit for the part(s) based on satisfactory proof of the nonconforming workmanship or material for the usage or period noted below from the date of manufacture or proof of service date. Refer to the chart below:

<u>Wheel Style</u>	<u>Hours of Use*Time in Service*</u>		<u>Adjustment</u>	<u>Potential to Rework</u>
25" Hvy 3 Pc	2000	6 months	100%	Yes
25" - 49" 5 Pc	>2000-4000	12 months	Pro-Rated**	No
	>4000	>12 months	No Adjustment	No
51" & 57" EHD	4000	12 months	100%	Yes
	>4000-6000	24 months	75%	No
	>6000-10000	24 months	40%	No
	>10000-12000	24 months	10%	No
	>12000	>24 months	No Adjustment	No

*whichever comes first

**Pro-Rated = (Remaining hours on the time in service/4000 hours)x100 = percentage adjustment

No adjustment will be made in case of product abuse, including overloading, excessive speeds, improper tire inflation, or operation under abnormal operating conditions which deviates from applicable *Tire & Rim Association Manual*, or specifically recommended and approved in writing by Titan Wheel.

No rework will be performed on 25"Hvy 3Pc/25"-49" 5pc with over 2000 Hours/6 months of use nor will rework be performed on 51" & 59" EHD with greater than 4000 Hours/12 months of use. Monetary adjustments beyond the rework threshold will be done in accordance with the table above.

The adjustment policy does not in any way extend to consequential damage relating to either workmanship or material related conditions or otherwise.

No representative or dealer has the authority to make any representation, promise, or agreement except as stated herein. This adjustment policy is not to be considered a guarantee or warranty. All adjustments must be submitted in writing to the Technical Service Supervisor for evaluation and approval. No part or parts should be returned to the factory without prior approval and the assignment of a return goods authorization tag/number.

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