

# TIRE WORKMANSHIP AND MATERIAL ADJUSTMENT POLICY

Applicable to qualifying tires purchased on or after April 1, 2024.

#### OWNER'S OBLIGATION

You must present the unserviceable tire and a copy of your original tire or original equipment proof of purchase to a participating Titan tire Dealer. Please consult your telephone directory or call (800) 872-2327) for the location nearest you. Tires replaced on an adjustment basis become the property of Titan.

You must pay for applicable taxes, mounting or any additional services you order at the time of adjustment.

No claim will be recognized unless submitted with a Titan, manufacturer of Titan farm tires, claim through THE HUB, supplied by an authorized tire dealer.

#### SAFETY WARNINGS

Serious injury or death may result from:

• Tire failure due to underinflation/overloading:

Follow the vehicle owner's manual or tire placard in vehicle.

• Explosion of tire/rim assembly due to improper mounting:

Only specially-trained persons should mount tires.

Failure to deflate single or dual assemblies completely before demounting.

## WHO IS ELIGIBLE?

You are eligible for the benefits of this adjustment policy if:

- You are the original owner or authorized agent of the original owner of new ACES-branded tires acquired; (1) as OE tires on new equipment or (2) from an authorized Titan tire dealer
- Your tires bear legible Department of Transportation prescribed tire identification numbers and are not branded "NA" (Not Adjustable)
- Your ACES-branded tires have been used only on the vehicle on which they were originally installed, according to the vehicle manufacturer's or Titan's recommendations
- Your tires were purchased on or after April 1, 2024.

#### WHAT IS COVERED AND FOR HOW LONG?

# PRORATED TIRE REPLACEMENT

Tires will be replaced with a comparable new ACES-branded tire on a pro rata basis.

#### **CHART FOR WARRANTY CHARGES:**

ACES TIRES	
Time in Service	Percent Titan Covers
1 year or less	75%
2 years or less	50%
3 years or less	25%

Labor is not covered for ACES-branded tires.

#### WHAT IS A COMPARABLE TIRE?

A "comparable" new ACES-branded tire will be provided, or a credit may be issued to be used toward a Titan- or Goodyear-branded tire through your Titan dealer.

#### WHAT IS NOT COVERED BY THIS ADJUSTMENT POLICY?

- Tires purchased more than five (5) years from the date of manufacture.
- If proof of purchase is not available, the tire date of manufacture will be used to determine the time in service and used to calculate the applicable pro rata charge.
- Irregular wear or tire damage due to:
  - Impact breaks, cuts, snags or machinery
  - Wreck, collision, or fire
  - Improper inflation, overloading, misapplication, misuse, negligence, racing or pulling contests, speed, rim condition, chain damage, improper mounting or improper repair.
  - Mechanical condition of the vehicle.
- Ozone and weather cracking.
- Overheated tires due to excessive highway use.
- Material added to an ACES-branded tire: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted.
- In no event shall Titan be responsible for any liability for loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage resulting from the failure of a tire for any reason, to the extent permitted by law.
- Field hazard, stubble damage, or labor are not covered for ACES-branded tires.

# WHAT ARE YOUR LEGAL RIGHTS?

No representative or dealer has authority to make any representation, promise, or agreement on behalf of Titan, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the manufacturer's control. This adjustment policy is not intended to represent that a tire failure cannot occur.

# Titan disclaims any liability for incidental or consequential damages to the extent permitted by law.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This adjustment policy gives you specific legal rights, and you may also have other rights that vary by state or province.

This protection plan is applicable only in the United States and Canada.

#### WHEN DOES THE ADJUSTMENT POLICY END?

A tire has delivered its full original tread life, and this warranty ends when the tread is worn to 2/32nds of an inch or the tire exceeds the time limitations described in this policy. In all cases, without proof of purchase, the date of tire manufacture will be used to determine age.

### FOR SERVICE ASSISTANCE OR INFORMATION:

- 1. Contact the nearest Authorized Titan Dealer Refer to Dealer Locator on <a href="www.titan-intl.com">www.titan-intl.com</a>.
- 2. If additional assistance is required:

**E-mail:** warranty@titan-intl.com **Write to:** Titan International, Inc.

Warranty Department 2345 E. Market Street

Des Moines, IA 50317-7597

# TITAN INTERNATIONAL, INC.

2345 E. Market Street

Des Moines, IA 50317-7597

**Phone:** 1 (800) 872-2327

Email: warranty@titan-intl.com