



TITAN INTERNATIONAL, INC.

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100-DAY PROMISE

CUSTOMER SATISFACTION PROGRAM



MADE BY TITAN™

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TITAN HAS YOUR BACK WHEN YOU BUY TITAN OR GOODYEAR FARM TIRES.

At Titan, the quality of our tires and satisfaction of our customers are top priorities. That's why we've improved our previous program and are introducing a new 100-Day Customer Satisfaction Program, effective January 1, 2017. If you're not happy in the first 100 days, **we'll make it right; that's our promise to you.**



We've made significant investments to quality improvements over the last several years. If you haven't tried Titan or Goodyear Farm Tires lately, now is a great time to see how our products can help growers stay productive and profitable, season after season.

100-DAY PROMISE CUSTOMER SATISFACTION PROGRAM

As the original owner of a new Titan or Goodyear Farm Tire*, if you are not completely satisfied within the first 100 days of purchase, you may return your tires to the authorized dealer where they were purchased for a complete refund of the purchase price. Tires purchased on new OEM equipment** may be returned to an authorized dealer for replacement with a comparable Titan or Goodyear Farm Tire. Associated labor for the tire change-out is also covered, though subject to review.

New tires that become unserviceable during the 100-day period are covered by the Titan Tire Workmanship & Material Adjustment Policy, and therefore, are not covered under this 100-day satisfaction program.

For claim consideration, a claim form and the original purchase invoice must be submitted to the dealer where the tires were purchased.



* Tires include Titan and Goodyear Farm Tire brand bias and radial R-1, R-1W, R-2, R-3, R-4, I-3, HF-1, HF-2, HF-3 and skid steer tires. The program also covers Low Sidewall (LSW®) Technology assemblies.



** Tires must be returned within 100 days of purchase of the OEM equipment. Tires must be new on equipment at time of purchase, not previously used.

Restrictions: No more than 2 consecutive claims in a 12 month period per end user. One claim form per machine.

▶ For more information on our 100-day Customer Satisfaction Program, speak with your local Titan Territory Sales Manager or Titan/Goodyear Farm Tire dealer.

TITAN AND GOODYEAR FARM TIRES AND TITAN WHEELS ARE AMERICAN-MADE BY EMPLOYEES IN FIVE PLANTS THROUGHOUT THE UNITED STATES.

- ▶ QUINCY, ILLINOIS
- ▶ FREEPORT, ILLINOIS
- ▶ DES MOINES, IOWA
- ▶ BRYAN, OHIO
- ▶ SALTVILLE, VIRGINIA

