



## **TITAN WHEEL NORTH AMERICA QUALITY ADJUSTMENT POLICY FOR AGRICULTURAL AND INDUSTRIAL RIMS, WHEELS, AND COMPONENTS**

Titan Wheel Corporation has no control over the end use or application of its products as purchased or as may be modified, for use on equipment. Such use is subject to adequate field-testing and approval by the equipment manufacturer.

However, if something should go wrong with a part or parts purchased from Titan Wheel Corporation, Titan Wheel Corporation's Quality Adjustment policy is limited, in the sole and absolute discretion of Titan, to rework, replacement or credit for the part(s) based on satisfactory proof of non-conforming workmanship or material for a period of twelve (12) months from the date of manufacture, or 1800 hours of usage, whichever occurs first.

Although, if the delivery date can be proven, then that date will be used as the start of the twelve (12) month period.

Unless specifically recommended and approved in writing by Titan Wheel Corporation's Product Engineering Department, no adjustment will be made in cases of product abuse such as overloading, excessive speeds, improper tire inflation or operating in conflict with conditions as presented in the *Tire & Rim Association* manual.

No representative, distributor or dealer has the authority to make any representation promise, agreement or alteration of this policy. This adjustment policy is not considered a guarantee or warranty and does not affect your statutory rights.

All quality adjustments must be submitted in writing to the Technical Services Coordinator for evaluation and approval. No part or parts should be returned to the factory without prior approval and the assignment of a return goods authorization tag/number.

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